

SUBCONTRACTORS FOR VERITAS SERVICES

Updated July 10, 2023



SERVICE	SUBCONTRACTOR HEADQUARTER NAME & ADDRESS	REGION SERVICED (Customers may select a data centre out of region if available)	PRIMARY LOCATION OF PROCESSING (Town/Country)	SECONDARY LOCATION OF PROCESSING (Town/Country)	TYPE OF PROCESSING
Veritas Alta™ Archiving Veritas Alta™ eDiscovery Veritas Alta™ Surveillance	Microsoft Azure, Microsoft Corporation 1 Microsoft Way, Redmond, WA 98052, US	APJ (AUE01)	New South Wales, Australia	Victoria, Australia Please see Azure weblink	Hosting
	Microsoft Azure, Microsoft Corporation 1 Microsoft Way, Redmond, WA 98052, US	AMS (USW01, USW02, USW03)	Washington, United States	Wyoming, US Please see Azure weblink	Hosting
	Microsoft Azure, Microsoft Corporation 1 Microsoft Way, Redmond, WA 98052, US	AMS (CAC01)	Toronto, Canada	Quebec City, Canada Please see Azure weblink	Hosting
	Microsoft Azure, Microsoft Corporation 1 Microsoft Way, Redmond, WA 98052, US	EMEA (EUW01)	Netherlands	Ireland Please see Azure weblink	Hosting
	Microsoft Azure, Microsoft Corporation 1 Microsoft Way, Redmond, WA 98052, US	UK (UKS01)	London, United Kingdom	Cardiff, UK Please see Azure weblink	Hosting
	Netenrich Inc 2590 N 1st St Suite 300, San Jose, CA 95110, US	AMS, APJ, EMEA	Hyderabad, India Bhimavaram, India	N/A	Provisioning and Implementation and Data Management Services

Veritas Alta™ Capture	Amazon Web Services Inc 410 Terry Avenue North, Seattle, WA 98109-5210, US	AMS, APJ, EMEA	N. Virginia, US	N. California, US Sydney, Australia	Hosting
	Microsoft Azure, Microsoft Corporation 1 Microsoft Way, Redmond, WA 98052, US	AMS, APJ, EMEA	US-East2	US-Central1	Hosting
	Netenrich Inc 2590 N 1st St Suite 300, San Jose, CA 95110, US	AMS, APJ, EMEA	Hyderabad, India Bhimavaram, India	N/A	Provisioning and Implementation and Data Management Services

Veritas Alta™ Backup as a Service Veritas Alta™ Recovery Vault Veritas Alta™ View	Microsoft Azure, Microsoft Corporation 1 Microsoft Way, Redmond, WA 98052, US	AMS, APJ, EMEA	All Azure locations are detailed at: https://azure.microsoft.com/en-us/global-infrastructure/geographies/#geographies	Please see Azure weblink	Hosting Veritas Alta Backup as a Service Veritas Alta Recovery Vault
	Amazon Web Services Inc 410 Terry Avenue North, Seattle, WA 98109-5210, US	AMS, APJ, EMEA	All AWS locations are detailed at: https://aws.amazon.com/about-aws/global-infrastructure/regions_az/	Please see AWS weblink	Hosting Veritas Alta Recovery Vault Veritas Alta View
	Oracle America Inc. 500 Oracle Pkwy Redwood City, CA 94065	AMS, APJ, EMEA	United States Locations are detailed at: https://www.oracle.com/cloud/public-cloud-regions/data-regions/	Please see Oracle weblink	Hosting Veritas Alta View
	PagerDuty, Inc. 600 Townsend Street #125 San Francisco, CA 94103	AMS, APJ, EMEA	United States	N/A	Service monitoring and alerts
	New Relic, Inc. 188 Spear Street, Suite 1000 San Francisco, CA 94105	AMS, APJ, EMEA	United States	N/A	Service monitoring and alerts
	SendGrid (Twilio) Twilio, Inc. 101 Spear Street, 1st Floor San Francisco, CA 94105	AMS, APJ, EMEA	United States	N/A	Email notification tool

	Auth0, Inc. / Okta, Inc. 100 First Street, 6th Floor San Francisco, CA 94105, USA	AMS, APJ, EMEA	United States	N/A	Multi-factor user authentication
	FullStory, Inc. 1745 Peachtree St NE, Suite G Atlanta GA 30309	AMS, APJ, EMEA	United States	N/A	User activity and behaviour within the Service
	Netenrich 2590 N 1st St Suite 300, San Jose, CA 95110, US	AMS, APJ, EMEA	Hyderabad, India Bhimavaram, India	N/A	Provisioning and Implementation & Data Management Services
	Zoho Corporation (US) 4141 Hacienda Drive Pleasanton Pleasanton, California 94588 <i>(anticipated Q2 2023)</i>	AMS, APJ, EMEA	Seattle, WA, USA	N/A	Optional subscription notification tool for application uptime monitoring
Veritas Alta™ SaaS Protection	Microsoft Azure, Microsoft Corporation 1 Microsoft Way, Redmond, WA 98052, US	AMS, APJ, EMEA	All Azure locations are detailed at: https://azure.microsoft.com/en-us/global-infrastructure/geographies/#geographies	Please see Azure weblink	Hosting
	FullStory, Inc. 1745 Peachtree St NE, Suite G Atlanta GA 30309	AMS, APJ, EMEA	United States	N/A	User activity and behaviour within the Service
	Netenrich 2590 N 1st St Suite 300, San Jose, CA 95110, US	AMS, APJ, EMEA	Hyderabad, India Bhimavaram, India	N/A	Provisioning and Implementation & Data Management Services
Veritas Application Mobility Service	Amazon Web Services Inc 410 Terry Avenue North, Seattle, WA 98109-5210, US	AMS, APJ, EMEA	Ohio, USA	Ohio, US	Hosting
	Netenrich 2590 N 1st St Suite 300, San Jose, CA 95110, US	AMS, APJ, EMEA	Hyderabad, India Bhimavaram, India	N/A	Provisioning and Implementation & Data Management Services

NetInsights Console (System Health Insights)	Amazon Web Services Inc 410 Terry Avenue North, Seattle, WA 98109-5210, US	AMS	Oregon, USA	N/A	Hosting
	FullStory, Inc. 1745 Peachtree St NE, Suite G Atlanta GA 30309	AMS, APJ, EMEA	United States	N/A	User activity and behaviour within the Service
	MongoDB, Inc. 1633 Broadway, 38 th Floor New York, NY 10019, US	AMS	Oregon, USA	N/A	Data Storage

Managed Backup Services	Strategic Business Systems (SBS) 5180 Parkstone Drive, Suite 110, Chantilly, VA 20151 US	AMS, APJ, EMEA	Panama City FL, Dallas TX, Nevada, Washington DC, Virginia, California, US	N/A	Execution of commands which process customer's data in accordance with the agreement with Veritas
Managed eDiscovery Platform Service	Bluesource 122 Tooley Street London, SE1 2TU, UK	AMS, APJ, EMEA	Sydney Australia, Reading UK, London UK, Dallas US	N/A	Execution of commands which process customer's data in accordance with the agreement with Veritas
	Strategic Business Systems (SBS) 5180 Parkstone Drive, Suite 110, Chantilly, VA 20151 US	AMS, APJ, EMEA	Panama City FL, Dallas TX, Nevada, Washington DC, Virginia, California, US	N/A	Execution of commands which process customer's data in accordance with the agreement with Veritas
Managed Enterprise Vault Service	Bluesource 122 Tooley Street London, SE1 2TU, UK	AMS, APJ, EMEA	Sydney Australia, Reading UK, London UK, Dallas US	N/A	Execution of commands which process customer's data in accordance with the agreement with Veritas

Maintenance/Support	Veritas Group Companies	Products:	Location of Processing:		Maintenance Support Services Key
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	<p>Veritas Technologies (UK) Limited 1320 Arlington Business Park Theale, Reading, Berkshire, RG7 4SA</p>	Appliances Backup Exec Information Intelligence (Merge 1 on-prem, Enterprise Vault) NetBackup (Veritas Alta Backup as a Service, Veritas Alta Data Protection, Veritas Alta Recovery Vault, Veritas Alta View) NetBackup Appliances Infoscale Ransomware Veritas Alta SaaS Protection	Arlington, UK		Information Availability includes Infoscale, Data Insight, and Veritas Resiliency Platform
	<p>Veritas Storage (Ireland) Limited Blanchardstown Corporate Park, 2 Stemple Exchange, Blanchardstown, Dublin, 15, Ireland</p>	Customer Care	Dublin, Ireland		
	<p>Veritas Software India LLP Tower C, Level 4 & 11-16, Panchshil Business Park – Phase 2, Balewadi High Street, Balewadi, Pune, Maharashtra 411 045, India</p>	Appliances Backup Exec Customer Care Information Availability eDiscovery Platform (eDP) Enterprise Vault Merge1 on-prem NetBackup NetBackup Appliances NBU IT Analytics Ransomware Veritas Alta Archiving Veritas Alta Backup as a Service Veritas Alta Capture Veritas Alta Data Protection	Balewadi, India Bangalore, India		

		Veritas Alta Recovery Vault Veritas Alta SaaS Protection Veritas Alta View			
	Veritas (Korea) Ltd. Lotte World Tower, 35th Floor, 300 Olympic-ro, Songpa-gu, Sincheon-dong, Seoul, 05551, Korea, Republic of	Appliances	Seoul, South Korea		
	Veritas Technologies (Beijing) Co., Ltd. Tsinghua Science Park B1 No. 1, Zhongguancun East Road, Ste. 601, Tower B Innovation Plaza, Beijing, Haidian Dist, 100084, China	Appliances Backup Exec Customer Care Enterprise Vault InfoScale NetBackup Appliances NetBackup NBU IT Analytics Ransomware	Beijing, China		
	Veritas Storage (Singapore) Pte. Ltd. 9 Temasek Boulevard, Floor 39, Suntec Tower Two, Singapore, 038989, Singapore	Appliances	Singapore, China		
	Veritas Technologies (Japan) LLC Akasaka Intercity, 11-44, Akasaka 1-chome, Minato-ku, Tokyo, Japan	Appliances Backup Exec Enterprise Vault InfoScale NetBackup Ransomware Veritas Alta Archiving	Tokyo, Japan		
	Veritas Technologies LLC 801 International Parkway Suite 1053 Heathrow, FL 32746	Appliances Customer Care eDiscovery Platform (eDP) Enterprise Vault Information Intelligence Merge1 on-prem NetBackup Appliances NetBackup Ransomware	Heathrow, FL, United States		

		Veritas Alta Capture Veritas Alta Archiving Veritas Alta SaaS Protection (ASP) Veritas Alta Surveillance Verified Veritas Support (VVS) for Information Availability			
	Veritas Technologies LLC 2815 Cleveland Avenue Roseville, MN 55113	Appliances Information Availability NetBackup NBU IT Analytics Ransomware Remote Product Specialist (Appliance and NetBackup) Veritas Alta Backup as a Service Veritas Alta Recovery Vault Veritas Alta View Verified Veritas Support (VVS) for Information Availability	Roseville, MN, United States		
	Veritas Technologies LLC 2625 Augustine Dr. Suite 101 Santa Clara, CA 95054 US	NBU IT Analytics	Santa Clara, United States		
	"Veritas Technologies Armenia" CJSC Adonts 2, Yeraz Business Center, 5th Floor, Yerevan, 0021, Armenia	Merge1	Armenia		
	Veritas Canada Ltd. Ontario, Canada - Remote	Veritas Alta SaaS Protection	Canada		
	Veritas Technologies LLC US Remote – Central	NetBackup Appliances Veritas Alta SaaS Protection			
	Veritas Technologies LLC US Remote – Eastern	Appliances NetBackup Appliances NetBackup			

		Veritas Alta SaaS Protection InfoScale RPS			
	Veritas Technologies LLC US Remote - Mountain	Veritas Verified Support			
	Veritas Technologies LLC US Remote – Pacific	Veritas Verified Support InfoScale RPS			
	Veritas Technologies LLC US Remote – Florida	Veritas Alta SaaS Protection			
	Veritas Software India LLP Bangalore, India – Remote 135/1, Purva Premier, Residency Road, Purva Premier, Bengaluru, Bangalore, Klarnataka, 560025	Appliances Manager Backup Exec eDiscovery Platform (eDP) InfoScale NetBackup NBU IT Analytics Ransomware Veritas Alta Archiving			
	Veritas Technologies (Spain), S.L. Paseo de la Castellana, 77, 28046, Madrid, Spain Madrid – Spain - Remote	NetBackup			
	Veritas (Deutschland) GmbH Germany Remote	NetBackup Appliances			
	Veritas (Italy) S.r.l. Rome, Italy – Remote	Appliances			
	Veritas (Italy) S.r.l. Milan, Italy – Remote	Enterprise Vault InfoScale			
	Veritas Sofia Sofia, Bulgaria - Remote Esuite - 2 Ivan Abadzhev Street, Sofia, Bulgaria 1784	NetBackup NetBackup Appliances Enterprise Vault InfoScale Ransomware			Local Language (French, German, Spanish, and Brazilian (Portuguese) Maintenance/Support Services
	Veritas Dalian Dalian, China - Remote	Backup Exec			Local Language (Japanese and Mandarin) Maintenance/Support

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Business Critical Services – Remote Product Specialist (RPS)	Veritas Group Companies	Assigned based on region	Location of Processing:		Remote Product Specialist
	Veritas Technologies (UK) Limited 1320 Arlington Business Park Theale, Reading, Berkshire, RG7 4SA		Arlington, UK		
	Veritas Software India LLP Tower C, Level 4 & 11-16, Panchshil Business Park – Phase 2, Balewadi High Street, Balewadi, Pune, Maharashtra 411 045, India		Balewadi, India		
	Veritas Technologies (Beijing) Co., Ltd., Chaoyang Branch Unit A04-05, 10F (Lift Floor) Parkview Green, 9, Dongdaqiao Road, Chaoyang District, Beijing, 100020, China		Parkview Green, Beijing, China		
	Veritas Holding (Thailand) Limited No. 63 Athenee Tower, 7th Floor, Unit 707/1, Wireless Road, Khwaeng Lumpini, Khet Pathumwan, Bangkok, 10330, Thailand		Bangkok, Thailand		
	Veritas Technologies LLC 1001 International Park Lane Heathrow, FL 32746		Heathrow, FL, United States		
	Veritas Technologies LLC 2815 Cleveland Avenue Roseville, MN 55113		Roseville, MN, United States		
	Veritas Technologies LLC 2625 Augustine Dr. Suite 101		Santa Clara, CA, United States		

	Santa Clara, CA 95054 US				
	Veritas Tecnologia (Brasil) Ltda. Avenida das Nacoes Unidas - WTorre Morumbi, 14.261 Floor 28 - Ala B, Vila Gertrudes, Sao Paulo, 04794-000, Brazil		Ave das Nacoes Unidas, Sao Paulo		
	Veritas Technologies (Guangzhou) Guangzhou, China		Guangzhou China		
	Veritas Technologies Lotte World Tower Seoul, Korea		Seoul, Korea		
	Veritas Technologies Singapore, China		Singapore, China		
	Veritas (Australia) Pty Ltd 333 George St., Sydney NSW 2000, Australia Australia Remote		Sydney, Australia Australia (remote)		
	Veritas Technologies LLC Arizona Remote Arkansas Remote California Remote Colorado Remote Georgia Remote Illinois Remote Kentucky Remote Maryland Remote Massachusetts Remote Michigan Remote Minnesota Remote New Jersey Remote Oregon Remote Pennsylvania Remote South Dakota Texas Remote Virginia Remote		United States (remote)		
	Veritas Canada Ltd. 1969 Upper Water Street Ste. 1300, Purdy's Wharf Tower II, Halifax NS NS B3J 3R7, Canada		Ontario (remote)		

	Ontario Remote				
	Veritas (Denmark) ApS Lyngbyvej 20, 2100, Copenhagen, Denmark		Denmark (remote)		
	Veritas (France) SAS 121 Avenue de Malakoff, 75016, Paris, France		France (remote)		
	Veritas (Deutschland) GmbH Theatinerstr. 11, 8th Floor, 80333, Munich, Germany		Germany (remote)		
	Veritas Solutions (Hong Kong) Limited 4-6/F & 20-21/F, Lee Garden Three, 1 Sunning Road, Causeway Bay, 99999, Hong Kong		Hong Kong (remote)		
	Veritas (Italy) S.r.l. Galleria Vittorio Emanuele, 4th Floor, Via Mengoni Giuseppe 4, 20121, Milan, Italy		Italy (remote)		
	Veritas Technologies (Malaysia) Sdn. Bhd. Suite 05 & 06, Lot 4-401, Level 4, The Starling Mall, No. 6 Jalan, Jalan SS 21/3, Damansara Utama, 47400 Petaling Jaya, Selangor, Malaysia		Malaysia (remote)		
	Veritas Storage Mexico, S. de R.L. de C.V. Arquimedes 15, Col. Polanco V Secci3n, Del. Miguel Hidalgo, Mexico City, 11580, Mexico		Mexico (remote)		
	Veritas Technologies (UK) Limited Branch 7277 King Fahad Road, Olaya, Unit No. 40, Riyadh, 12212- 3333, Saudi Arabia		Riyadh, Saudi Arabia (remote)		
	Veritas Technologies (Spain), S.L.		Spain (remote)		

	Paseo de la Castellana, 77, 28046, Madrid, Spain				
	Veritas (Sweden) A.B. Gustav III:s Boulevard 34, #414, 169 73, Solna, Sweden		Sweden (remote)		
	Veritas Storage South Africa (Pty) Ltd Block A, Wedgefield Office Park, 17 Muswell Road South, Bryanston, Johannesburg, 2021, South Africa		South Africa (remote)		
	Veritas Storage (Ireland) Limited, Dubai Branch 4102A-4103A, Floor 41, Business Central Tower, P.O. Box 31878, Dubai, 999999, United Arab Emirates		Dubai, United Arab Emirates (remote)		
	Veritas Technologies (Taiwan) Co., Ltd. Regus Taipei Walsin Xinyi Centre, 11/F No. 1 Songzhi Road, Taipei, Taiwan, 11047, Taiwan		Taiwan (remote)		

Veritas System Recovery (VSR) Engineering Desktop Laptop Option (DLO) Engineering	Mindtree Limited Global Village Tech Park, Mysore Rd, RVCE, Bengaluru, Karnataka, India 560059	All regions	Karnataka, India		Support Escalations Engineering Service
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NetBackup Technical Support for Primary Servers & OpsCenter	SAP Sybase 2700 Camino Ramon, Suite 400 San Ramon, CA 94583	Global	All regions		Support Escalations
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NetBackup Flex Scale	HPE 6280 America Center Drive, San Jose, CA 95002	AMS, EMEA, APJ	Over 80 countries globally		Hardware Support – Remote and Onsite Repair
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Appliance Installation and Relocation	McCollister's 8 Terri Lane Burlington, NJ 08016	US & EMEA Primarily	US & EMEA Primarily		Appliance Installation and Relocation
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NetBackup Appliances, Access Appliances, Flex Appliances	NCR 864 Spring St. NW Atlanta, GA 30308 US	Global	82 different countries globally		Hardware Onsite Services and Deployment/Upgrade Services
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NetBackup Appliances, Access Appliances, Flex Appliances	Procurri, Inc. 945 East Paces Ferry Rd NE, 14th Floor, Suite 1400, Atlanta, GA 30326 US	Global	United States		Disk Erasure and Asset Recovery
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Custom Platform Development	Skillable PO Box 1499 New Port Richey Florida, 34656-1499	Global	United States		Virtual Technical Support Labs
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Decommissioned Offerings

SaaS Back-up (Decommissioned April 2022)	Equinix Inc. One Lagoon Drive, Redwood City, CA, 94065, US	APJ	Sydney, Australia	As primary (4 copies are held)	Hosting
	Equinix Inc. One Lagoon Drive, Redwood City, CA, 94065, US	AMS	Washington DC, US	As primary (4 copies are held)	Hosting
	GlobalConnect A/S Hoerskaetten 3, DK-2630 Taastrup Denmark	EMEA	Copenhagen, Denmark	As primary (4 copies are held)	Hosting

	<p>KeepIT</p> <p>(KeepIT is the original equipment manufacturer of SaaS Backup & manages the hosted security infrastructure & contract agreements with these data centers.) Per Henrik Lings Allé 4, 4. sal, DK-2100 København Ø Denmark</p>	EMEA, AMS, APJ	Copenhagen, Denmark	N/A	Support Escalations: OEM provide Level 2 escalation support worldwide from Copenhagen & manages the SaaS Backup technology infrastructure. Responsible for encryption key management & technology infrastructure
	<p>Netenrich</p> <p>2590 N 1st St Suite 300, San Jose, CA 95110, US</p>	APJ, AMS, EMEA	Hyderabad, India Bhimavaram, India	N/A	Provisioning and Implementation Services
	<p>Veritas Group Companies</p> <p>1320 Arlington Business Park Theale, Reading, Berkshire, RG7 4SA</p>	APJ, AMS, EMEA	Arlington, UK	N/A	Maintenance/Support
	<p>Veritas Group Companies</p> <p>EON Wing 4, Cluster A, EON Free Zone, Kharadi, Pune Mahashra 411014</p>	APJ, AMS, EMEA	EON, Pune, India	N/A	Maintenance/Support
	<p>Veritas Group Companies</p> <p>2815 Cleveland Avenue Roseville, MN 55113</p>	APJ, AMS, EMEA	Roseville, United States	N/A	Maintenance/Support
<p>Backup Exec Technical Support (2022)</p>	<p>Concentrix Corporation</p> <p>44201 Nobel Dr., Fremont, CA 94538 US</p>	APJ, EMEA, US	<p>Concentrix Chennai - Concentrix Business Solutions India Pvt. Ltd. Fortune Towers, 5th Floor, #152, 200 Ft Radial Road, Kovilambakkam, Chennai, 600 117 India</p> <p>Concentrix Bangalore - Concentrix Technologies (India) Pvt Ltd., Maruthi Chambers 17/9C, 17/4c, Rupena Agrahara Hosur Road, Bangalore 560068, Bangalore, India</p> <p>Fremont, CA US</p>	N/A	Maintenance/Support Services

Cloud Storage; FTP (2022)	Beijing Verta Techinfo Co LTD 14-1-1708, Building 13, No. 9, Huilongguan West Street, Changping District, Beijing, China	APJ	Beijing	N/A	
MIR3 subscription for customer notifications (2022)	Onsolve Intermediate Holding Company 780 West Granada Blvd, #200; Ormond Beach, FL 32174; 386 676-0294	Global			Customer Notifications
NetBackup SaaS Protection	ABBYY (Decommissioned May 2021) ABBYY North America Global Office: 890 Hillview Court, Suite 300, Milpitas, CA 95035, US	APJ, AMS, EMEA	ABBY Cloud OCR SDK leverages Microsoft Azure data centers located in the European Union and in the United States. See list of applicable Azure regions at: https://azure.microsoft.com/en-us/globalinfrastructure/geographies/#geographies	Please see Azure weblink	OCR Indexing
Veritas Risk Advisor Technical Support (Decommissioned 03/31/22)	Continuity Software 5 Penn Plaza, 23rd floor New York, NY, 10001 R&D Center: Continuity Software Ltd. 4 Raoul Wallenberg St. Ziv Towers, Building C, Tel Aviv, 6971923	Worldwide	Tel Aviv, Israel	N/A	Support Escalations
Enterprise Technical Support for Products: NetBackup NetBackup Appliances Enterprise Vault Information Availability Ransomware (Decommissioned 04/03/23)	Sutherland Global Services Pte BSR1, 3 Nicola Tesla Str; fl. 1; Sofia 1574, Bulgaria	EMEA, US, LATAM	Sofia, Bulgaria	N/A	Local Language Maintenance/Support Services

Backup Exec Technical Support (Decommissioned 04/03/23)	Sutherland Global Services Pte 8th Floor, IC Building, No. 56 Huo Ju Road, Dalian, China	APJ	Dalian, China	Suzhou, China	Local Language Maintenance/Support Services
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