Certification Testing Policies and Exam Security
Be the Best! Take the Test!

The Veritas Certification Program is a valuable investment for the IT manager and employer. Those certified demonstrate the highest levels of technical competency and productivity, help lower operating cost, and gain industry recognition.

Review this section for current information on testing policies for Veritas Certification exams ("Exam" or "Exams"). All candidates are bound by these testing policies. Refer to the Veritas Partner Force Program Agreement to review requirements for VPF program participation. Candidates who sit for Veritas exams must accept the terms and conditions of the Veritas Certification Examination and Trademark Use Agreement (the "Agreement") before beginning each exam. If you successfully complete the Certification Examination, Veritas authorizes you to use any Veritas logos and trademarks applicable to the Veritas program designation(s) for which you have achieved the credential(s).

A list of Certification Examination Frequently Asked Questions (FAQs) are available at:
https://www.veritas.com/services/education-services/faq

Veritas Confidential

All content, specifically questions, answers and diagrams where applicable of the exams are the exclusive and confidential property of Veritas and are protected by Veritas' intellectual property rights. They may not be copied, reproduced, modified, published, uploaded, posted, transmitted, or distributed in any way without the express authorization of Veritas.

Conduct

Candidates must take no action to compromise the integrity or confidentiality of any Veritas exam. Penalties for violating the Agreement and these policies can include up to and including a lifetime ban on all future exams and the nullification of all previous credentials. Prohibited actions include, but are not limited to any of the following:

- Using any unauthorized preparation materials. The only authorized preparation materials for a Veritas Exam are those made available by Veritas or an authorized Veritas partner.

- Utilizing an unauthorized copy of the Exam, e.g., from a non- Veritas website.

- Reproducing Exam Materials by any means, including reconstruction through memorization.

- Misconduct as determined by statistical analysis.

- Requesting access to Exam questions or other protected Exam Materials in forums, chat rooms or discussion groups, blogs, file sharing sites, or social networking sites.

- Altering Exam scores, score reports or certificates in any manner so as to misrepresent the certification status.

- Giving or receiving unauthorized assistance during an examination.

- Using Veritas Support Services for assistance with Exam questions or to obtain Exam questions and answers.

- Hiding pertinent information regarding a violation of these rules, either intentionally or carelessly.

- Causing a disturbance in a testing facility.

- Violating the Exam retake policy.

- Using the exam or Exam Materials in any way that would violate applicable law.

- Violating the Veritas Confidentiality Agreement in any way.

- Violating the Veritas Exam delivery partner's examination agreement in any way.

Please report suspicious activity to the Testing Center and the Veritas Certification Team. Veritas may use exam statistics to identify anomalies in the exam results. If Veritas determines that any misconduct has occurred, Veritas reserves the right to determine if an award will be granted. Penalties for violating any policy can include up to and including a lifetime ban on all future exams and the nullification of all previously awarded credentials.

Additional Veritas Exam Policies

Appropriate security of exam content is an essential aspect for upholding a reputable program. There are standard best practices for maintaining an exam, including the protection of all exam content. Veritas does not provide exam questions in any format other than in a proctored test environment through approved Pearson VUE testing centers, or through sample questions located on the Veritas website.

- If you do not pass an exam on your first attempt, you must wait at least 3 days (72 hours) before a second attempt. If you do not pass an exam on your second attempt, then you must wait at least 2 weeks (14 days) between each additional attempt.

- Veritas strongly recommends attending training courses and having at least 6 months on-the-job experience with Veritas product(s), review of product documentation and study prior to taking exam(s). Be cautioned that attendance in a training course does not guarantee passage of an exam.

- Veritas may change the requirements and designations at any time.

- Veritas may use exam statistics to identify anomalies in the exam results and candidate exam response time is subject to being measured and recorded. Veritas reserves the right to validate exam results and timing to complete an exam.

- You shall not market your own services in any way that implies that such services are associated with or provided in any way by or on the behalf of Veritas, or that you are employed by, affiliated with, or sponsored by Veritas, except to state that you have completed the requirements for your particular designation(s).

- Veritas retains all right, title and interest in the Veritas program(s), the associated Veritas designation(s) and related exams and results.

- Veritas shall have no liability to you or to any of your clients or customers for your use of Veritas program designations and Veritas logos, or the performance, promotion, sale or distribution of your services as a Veritas credentialed Individual.

- Any exam results shall be owned exclusively by Veritas and Veritas shall have the right to freely use any such information or data.

Score Reports and Exam Security Violations

If Veritas determines that any misconduct has occurred, Veritas reserves the right to determine if a certification will be granted, invalidated, or revoked. Penalties for violating any policy can include up to and including a lifetime ban on all future exams and the nullification of all previous certifications.

Note Regarding Score:

Certification examination scores are "provisional" to all candidates who meet the exam cut score until the results have been validated. Candidate exam results identified with exam security violations or which otherwise violate Veritas' testing policies will receive "invalidated" examination results. Validation of Certification examination results and posting to CertTracker normally takes 2-3 business days. As soon as your certification exam score posts to CertTracker, you will receive an automated message via email; if you are new to CertTracker you will receive an account activation notice as well.

Veritas reserves the right to ban offenders in its sole discretion based on the severity of the offense. Appeal Process for Exam Candidates:

1. If a candidate believes he or she has been banned incorrectly, that candidate may appeal the ban by submitting an email to global.exams@veritas.com detailing the reasons why the candidate feels a ban was inappropriate.

2. The Veritas Certification Security Team will review all such submitted requests and conduct an investigation of the events surrounding each case and will communicate directly with the candidate regarding the conclusion of the investigation and final appeal decision.

3. If Veritas determines there has been a violation of its testing policies or Confidentiality Agreement, upon candidate's request, Veritas will offer the candidate a retest via an oral exam with a subject matter expert at Veritas' location of choice, and offer the candidate the opportunity to arbitrate.

To register for an exam, follow these instructions.

Email Certification Team