



## Veritas Enterprise Vault Privacy Notice

**August, 2023**

When it comes to Your information, Veritas Technologies, and its group Companies (“Veritas”, “we”, “us”) take Your privacy very seriously. This Notice is designed to help You understand what information we collect or process about You and what we do with this information when You use Veritas Enterprise Vault.

### **Scope**

This Privacy Notice applies to your use of the Veritas Enterprise Vault (“Enterprise Vault”). To view the Complete Online Privacy Notice, please click [here](#).

### **Collected Information (“Collected Information”)**

Enterprise Vault automatically collects from Your environment and, if so enabled transmits to Veritas the following data:

- License status, license usage and license entitlement information;
- Product configuration settings;
- IMAP information;
- PST information;
- SMTP information; and/or
- Enterprise Vault server information

### **Stored Information (“Stored Information”)**

Enterprise Vault collects from Your environment and stores in Your environment, the following information:

- Username;
- Password;
- Hostname; and/or
- Product configuration settings

The Stored Information is used to enable the functionality of Enterprise Vault and will not be transmitted back to Veritas.

### **How We Use Your Information**

Collected Information will be used for the purposes of:

- Providing, enabling and optimizing the performance of Enterprise Vault;
- License administration;
- Internal research and development, including improving Veritas’ products and services; and/or;
- Statistical analysis of product deployment, including analysis of trends

We may also use Your information to send you promotional information, in accordance with Your permission, as required by applicable law. To opt-out of receiving promotional information, please contact us at [privacy@veritas.com](mailto:privacy@veritas.com).

### **Transfers Of Your Information**

We process Collected Information collected in connection with Enterprise Vault in: (i) any country where we have facilities, or (ii) any country in which we engage service providers. Further circumstances can be found in the 'How We Share Your Information' Section of this Privacy



Statement.

If You are in the UK or the European Economic Area ("EEA"), we will protect Your Information when it is transferred outside of the UK or EEA (as applicable) by:

- Processing it in a territory which the European Commission (for EEA exports) or the UK government (for UK data exports) has determined provides an adequate level of protection for personal information; or
- Otherwise implementing appropriate safeguards to protect Your personal information, including through the use of (i) Standard Contractual Clauses or another lawful transfer mechanism approved by the European Commission for EEA personal data exports (ii) the International Data Transfer Agreement standard terms or another lawful transfer mechanism approved by the UK government for UK personal data exports.

### **Technical Support**

In the event You provide information to Veritas in connection with a technical support request, such information will be processed and used by Veritas for the purpose of providing the requested technical support, including but not limited to performing error analysis.

### **How We Share Your Information**

Veritas does not sell, rent, lease, release, disclose, disseminate or otherwise make available to another business or third party, Collected Information, for purposes other than those needed to provide our products and services and in accordance with the "How We Use Your Information" Section above.

We are a global organization and, as such, we process information in many countries and the Collected Information will be stored and processed manually and electronically through global systems and tools for the purposes above. The Collected Information may be accessible by Veritas employees or contractors on a need-to-know basis, exclusively to be used in accordance with the purposes described above. For the same purposes the Collected Information may be shared with partners and vendors that process information on behalf of Veritas. Veritas has taken steps so that the Collected Information, if transferred, receives an adequate level of protection.

In order to promote awareness, detection and prevention of internet security risks, Veritas may share the information collected through Enterprise Vault and/or information we may receive from You when You receive technical support, with research organizations and other security software vendors. Veritas may also use statistics derived from Your information through Enterprise Vault or submitted by You, to track and publish reports on security risk trends.

Please be advised that in certain instances, it may be necessary for Veritas to disclose Your personal information to government officials or otherwise as required by our legal obligations.

We may need to share Collected Information where it is necessary to obtain advice on legal, financial or other regulatory matters.

In the process of continuing to develop our business, we may choose to buy or sell certain assets. As a result of these transactions, customer information is usually one of the business assets that is transferred. If we were acquired or a substantial portion of our assets were sold, or if we were to go out of business, enter bankruptcy proceedings or experience some other change in control, Collected Information may be part of the assets which are acquired by or transferred to a third party. If appropriate we may take reasonable steps to notify You of any such deal and outline Your choices in that event.



## **How We Protect Your Information**

To protect Your information, we have taken appropriate administrative, technical, physical and procedural security measures, consistent with international information practices.

## **Your Obligation to Personal Information**

It is Your responsibility to ensure that any disclosure by You to Veritas of personal information of Your users or third parties is in compliance with national laws governing the collection, use and protection of personal information applicable to Your country or region of operation. In particular, it is Your responsibility to inform users and third parties that You are providing their information to Veritas, to inform them of how it will be used and to gather appropriate consents required for such transfer and use.

## **Disclosures to Law Enforcement**

Subject to applicable laws, Veritas reserves the right to cooperate with any legal process and any law enforcement or other government inquiry related to Your use of Enterprise Vault. This means that Veritas may provide documents and information relevant to a court subpoena or to a law enforcement or other government investigation.

## **Accessing, Updating, or Correcting Your Information**

Under certain circumstances, You may be able to request the removal of information we have about You. We will respond to requests to access or delete your information within 30 days. We may retain certain data contributed by You if it may be necessary to prevent fraud or future abuse, or for legitimate business purposes, such as analysis of aggregated, non-personally-identifiable data, account recovery, or if required by law.

## **Contact Us**

For any inquiry about the information contained in this Notice or about Veritas' privacy practices, please contact us at [privacy@veritas.com](mailto:privacy@veritas.com).

We hope that we can satisfy queries You may have about the way we process Collected Information. However, if You want to make a complaint on how we have handled Your personal information, please contact our data protection officer, using the contact details above, who will investigate the matter and report back to You. If You are still not satisfied after our response or believe we are not using Collected Information in line with the law, You also have the right to complain to the data-protection regulator in the country where You live or work. For the UK, that's the [Information Commissioner](#).

## **Changes To This Notice**

We reserve the right to revise or modify this Notice. If this happens, we will post a prominent notice on this website prior to the change becoming effective. If the change would have the effect of introducing a purpose for the use of Your personal information, which is inconsistent with this notice, and where required by applicable law, we will either notify You or provide You with an opportunity to opt-out from such use.