



## Veritas Usage Insights Data Collection Notice

January 10, 2021

This Data Collection Notice is designed to help You understand what information we collect or process when You use Veritas Usage Insights.

### Scope

This Data Collection Notice applies to your use of the Veritas Usage Insights (“Usage Insights”).

### Collected and Transmitted Information (“Collected Information”)

Usage Insights collects the following information, which may include, without limitation:

- Deployment information such as:
  - Hardware and software configuration specifics of each server;
  - IP address and IP type;
  - Fully qualified domain name (FQDN);
  - Alias, host name, host ID, platform and architecture;
  - CPU name, type and clock speed;
  - Timezone and environmental language;
  - Operating system version level;
  - Memory size;
  - Licensed software version, features and installed packages; and/or
  - Additional Veritas packages installed.
- Usage information such as:
  - Product configuration settings;
  - Client counts by policy type and platform;
  - Storage unit configurations;
  - Media server counts by product version and platform;
  - Policy count by policy type
  - Policy configurations;
  - Job records;
  - Media counts by media on hold and retention level;
  - Storage lifecycle policy (SLP) counts by operation type; and/or
  - SLP configurations.

The required Collected Data can be uploaded to Veritas in two different ways.

By default, the Collected Data is uploaded automatically. This method requires the least user intervention and ensures the Usage Insights data is current. This method requires an open port on your firewall to transmit HTTPS traffic.

If your environment does not allow for automatic uploads, you can manually upload the required Collected Data. While this method lets you review the information before it is transmitted to Veritas, the data within Usage Insights is not as accurate.

### How We Use Usage Insights Information

Collected Information will be used for the purposes of:

- Providing, enabling and optimizing the performance of Usage Insights;
- License administration;
- Research and development, including improving Veritas’ products and services;



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- Statistical analysis of product deployment, including analysis of trends and/or;
- Sending you promotional information, in accordance with Your permission and applicable law.

### Technical Support

In the event You provide information to Veritas in connection with a technical support request, such information will be processed and used by Veritas for the purpose of providing the requested technical support, including performing error analysis. Where You provide personal data to enable Veritas to provide Technical Support to You and where the processing of any personal data provided to Veritas is subject to the General Data Protection Regulation (EU) 2016/679, or other applicable laws that relate to the processing of personal data and privacy that may exist in the European Economic Area, Switzerland or United Kingdom, Veritas shall process such personal data in accordance with the Data Processing Terms and Conditions at [www.veritas.com/gdpr](http://www.veritas.com/gdpr).

### How We Protect Your Information

To protect Your information, we have taken appropriate administrative, technical, physical and procedural security measures, consistent with international information practices.

### Contact Us

For any inquiry about the information contained in this Data Collection Notice or about Veritas' privacy practices, please contact us at [privacy@veritas.com](mailto:privacy@veritas.com).

### Changes To This Notice

We reserve the right to revise or modify this Data Collection Notice. If this happens, we will post a prominent notice on this website prior to the change becoming effective.